

WARRANTY GUIDELINES

OUTDOOR & MARINE ROLL-OUT FLOORING



Protect your boat deck and outdoor surfaces from wood rot and more with slip resistant, durable, polyvinyl, G-Floor® Outdoor & Marine flooring. In a variety of patterns and colors, manufactured to fit various applications our flooring provides UV resistance for long-term color retention. Our flooring will hold its quality for years to come.

WHAT DOES THE WARRANTY COVER?

Better Life Technology® warrants G-Floor Outdoor & Marine flooring will remain free from defects in materials and workmanship for a period of five (5) years pro rata, beginning on the production date of the boat. This warranty is pro-rated for a period of 60 months. This warranty provides a credit allowance beginning on the purchase date. Replacement of G-Floor Outdoor & Marine flooring will be prorated based on the following formula:

Months of Use divided by 60 months = % of adjustment

G-Floor Outdoor & Marine flooring must be properly installed using exterior grade adhesive in accordance with the specifications and installation instructions of Better Life Technology. The warranty extends only to the original purchaser. Better Life Technology warrants G-Floor Outdoor & Marine flooring will not excessively degrade or fade under normal, intended use, due to defects in material or workmanship for a period of five (5) years. This warranty includes a warranty against cracking, chipping, flaking, peeling, rot or corrosion that is directly caused by a manufacturing defect in the Product as determined by Better Life Technology. This warranty also includes a warranty against excessive color fade, which is more than 'normal fading' and is in excess of a Delta E of 4, as determined by Better Life Technology and based on our examination of the G-Floor Outdoor & Marine sample, in the event of uneven or abnormal fade distribution which is not due to a buildup or accumulation of stains, dirt, mold, mildew, or any other deficiency caused by the lack of Required Cleaning and Care as is further described below.

WHAT IS NOT COVERED?

This warranty shall not apply and no warranty of any kind shall exist if this product has been subject to abuse, misuse, neglect, an act of God, or alteration of any type or cause. Better Life Technology® is not responsible for defects and or damage from improper installation or use, improper use of non-exterior grade adhesive, non-marine grade subfloors or plywood, damage from subfloor shift, expansion or contraction / subfloor failures or irregularities or from use beyond design capability. Expansion and contraction of improperly installed or sealed flooring, subfloors, and joints can result in floor damage, thus voiding all warranties. Better Life Technology is not responsible for settling, warping or any other failure of the structure on which G-Floor® Outdoor & Marine flooring is adhered.

Although G-Floor Outdoor & Marine flooring is chemical resistant, certain chemicals, mildews, and molds can stain and damage flooring if not cleaned off properly. The limited warranty from Better Life Technology shall not cover surface stains caused from failing to properly clean chemical spills, mold or mildew growth, defects resulting from improper maintenance or installation, damage from improper usage, including without limitation, burns, cuts, tears, scratches, scuffs, cold weather cracking, damage or discoloration from adhesive or floor care products not recommended by Better Life Technology.

Pink Stain is a by-product of a specific type of bacterial micro-organism that may be introduced to marine grade vinyl product by adjacent boat components and cannot be eliminated. Better Life Technology does not cover Pink Stain and routine maintenance using chlorine based cleaners is recommended to prevent bacterial growth.

REQUIREMENTS FOR WARRANTY CLAIMS

In the event Buyer makes any claim under this warranty, Better Life Technology reserves the right to require any product to be returned for inspection at Buyer's expense, subject to refund upon valid warranty claim, to the Better Life Technology factory in Emporia, KS. Only Better Life Technology is authorized to provide warranty service. Better Life Technology is not responsible and assumes no liability for subfloor, adhesives, labor or installation. If claim is found to be valid, Better Life Technology will only cover the cost of the material. Installation, adhesives, subfloor, and labor are not covered. For warranty information, please call or write to: Customer Service, 9736 Legler Road, Lenexa, KS 66219, Telephone (877) 810-6444. Better Life Technology, in its sole discretion, shall determine whether the product is defective or otherwise covered or not covered by this limited warranty. For any claimed defects existing upon delivery of the completed boat to the Customer, then Customer must notify Better Life Technology within sixty (60) days of the date of purchase, and proof of purchase, including date of purchase, must be provided.

EXCLUSIVE REMEDY

Buyer's exclusive remedy for valid warranty claims made during the warranty period is repair, at Better Life Technology's option, within a reasonable time after notice of defect. In the event Better Life Technology is unable to repair such product, Better Life Technology, at its option, shall either replace the defective product or refund the purchase price thereof. These remedies are the exclusive remedies under this limited warranty. Better Life Technology shall not be liable for any other charges incurred, including installation cost, as a result of a defective product. In the event that Buyer makes any claim under this warranty, Better Life Technology® reserves the right to require any product to be returned for inspection at Buyer's expense, subject to refund upon valid warranty claim, to the Better Life Technology factory in Emporia, KS. No employee of Better Life Technology or any other person is authorized to make any additional warranty or to change this warranty.

LIMITATIONS OF LIABILITY

THERE ARE NO OTHER EXPRESS WARRANTIES OR IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE ABOVE WARRANTY IS LIMITED TO THE TIME PERIOD STATED ABOVE. ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED AND LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IS EXCLUDED TO THE EXTENT EXCLUSION IS PERMITTED BY LAW. BUYER'S SOLE REMEDY IS THE LIMITED WARRANTY STATED ABOVE.

REQUIRED CLEANING AND CARE

G-Floor® Outdoor & Marine flooring is an easy to clean product, allowing more time to enjoy your outdoor space and less time with maintenance. Made from ultra-durable polyvinyl with a non-porous surface, G-Floor Outdoor & Marine flooring has a long-life cycle, ready to handle the elements. The surface is resistant to gas, fish scents, suntan oil, and other spills and scents common to watercrafts and the outdoors. Dirt, soil, and debris don't penetrate the surface for easy clean up, avoiding harsh scrubbing. Routine cleaning is necessary and vinyl's are not stain-proof materials, so it is important to understand the steps to clean and maintain your flooring.

It is important to immediately wipe up any spills, harsh chemicals such as gas, motor oils, hydraulic fluids, etc. To avoid mold and mildew build up do not leave organic or foreign substances on flooring (such as beverages, food products, baits, lotions/sprays, etc...). Organic substances give mold and mildew something to grow on. If mold and mildew is left to grow, over time it can lead to staining that is not covered under the warranty. Keeping your floor clean will prevent mold or mildew from starting. Use an approved mildew stain remover at the first sign of stains starting to form. This will eliminate mildew and keep your flooring looking great for years to come. Just like the seating on your boat, mold, and mildew can cause damage not covered under the warranty.

ROUTINE CLEANING

The purchaser must regularly clean and maintain their G-Floor® Outdoor & Marine flooring with appropriate vinyl safe cleaners. It is important to perform regular maintenance on your floors, to help maintain their lasting durability. G-Floor Outdoor & Marine products are stain resistant, but not stain proof. Never use harsh chemicals such as bleach, acetone, marine hull cleaner, or unsafe chemicals for marine environments. Spills should be cleaned up immediately to avoid staining. Weekly cleaning by spraying down your floors will help prevent any stains from becoming embedded and eliminate the need for future deep cleaning. Evaluate the area you are cleaning before you determine the steps and products needed to complete the job. G-Floor Outdoor & Marine flooring is easily washed with mild soaps and other household detergents suitable for vinyl material, even power washing.

1. Spray the surfaces down regularly to avoid build up.
2. Spills should be wiped or mopped immediately, with a damp mop or cloth.
3. Remove all debris, surface soils, salt, and grit by sweeping or vacuuming the surface.
4. Brush or sweep with cool water using a deck brush or soft to medium stiff brush.
5. Apply soap or cleaner to penetrate the dirt/stain for 2-3 minutes.
6. Lightly scrub the area and rinse off the flooring.
7. Repeat on the affected area until completely clean.
8. Allow floors to dry before proceeding with traffic.